

Michael Hiltz

Senior Systems Administrator

Contact

e-mail : contact@mikehiltz.ca

Address

Canada

Profile

Not Available on public facing resume. Request for this information. Clearance available on request from official agency.

Key Skills

Proficient or familiar with a vast array of programs, concepts and technologies, including:

Windows Server 2003/2008/2012 Administration	Microsoft Active Directory	IIS Manager 6.5 - 8.0	Network and Computer Hardware
Citrix Metaframe XP, Xen App 5.0 6.5	Exchange Server 2003	VMWare ESXi 4.1 , 5.1	Wireless Network Administration
Windows Deployment Server	vSphere Server	Watchguard Firebox Watchguard XTM Series Firewalls	Acronis Backup Solutions Veeam 7 Backup Exec.
VMWare, VirtualPC, Virtual Box	BCM CallPilot Avaya Telecom	Trend Micro Enterprise	Blackberry Enterprise Services

Education

2016	Various Courses in the OPP
2015	Citrix XenApp 6.5 – CXA-206I Centralize and manage Citrix applications in the datacenter
2013	VMWare - VCP5-DCV Datacenter Virtualization Course
2008 to 2010	Advanced Diploma in Computer Systems Network Technician Mohawk College, School of Engineering Technology, Hamilton

Work Roles

Ontario Provincial Police - POIB

- POIB Section

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July 2015 – Present

AyA Kitchens and Baths Head Office -Manufacturing

Senior Systems Administrator

October 2014 – July 2015

- ✓ Managing and coordinating with junior staff on short and long term issues.
- ✓ Solely in charge of provisioning and configuration new server equipment to the ESX cluster in a redundant manner in addition to capacity planning.
- ✓ Assisting in the hiring of new staff for IT support.
- ✓ Dealing with various contractors on and off site with supporting remote offices and installs.
- ✓ In charge of ensuring the backup infrastructure is in place and maintained to our guides and policies.
- ✓ Training new IT employees of practices and provisioning gradual access to core IT services.
- ✓ Purchasing of new server and workstation related equipment.
- ✓ Mapping, planning, and quoting out of final wireless deployment based off needs and coverage.
- ✓ Ensuring communication between development staff and IT to coordinate problem-solving.

- ✓ Coordinating work between departments in order to get the best effect and fastest solutions.
- ✓ Communicating system outages to CIO and department managers based off severity of issue.
- ✓ Planning and implementation of network expansion projects. Delegation of weekend or OT projects.
- ✓ Troubleshooting server related problems with EqualLogic SAN and Datastores.

AyA Kitchens and Baths Head Office -Manufacturing

System Administrator

December 2012 – November 2013

- ✓ Running the support desk to meet workstation and server needs determining what is of high importance.
- ✓ Rolling out new equipment based off the needs of the users; and department.
- ✓ Upgrading ESXi 4.1 -> 5.1 without any downtime.
- ✓ The roll out of a satellite office that would not involve us to attend the deployment.
- ✓ VCP5-DCV Course (VMWare Datacenter Virtualization).
- ✓ Deploying a temperature monitoring solution for server rooms and switch closets.
- ✓ Maintaining backups with Backup Exec. in times when the Network Admin was off in excess of a month.
- ✓ Manage print server.
- ✓ Replace disks in SANs following immediate failures.
- ✓ Maintaining firewall rules to conform to company usage policy.

AyA Kitchens and Baths Head Office -Manufacturing

Junior System Administrator

March 2011 - December 2012

- ✓ Working the support desk to meet the needs of users and developers on and off site.
- ✓ Identifying security vulnerabilities with existing wireless solutions.
- ✓ Build and maintain an antivirus distribution server.
- ✓ Maintaining a high level of imaged workstations for deployment.
- ✓ Assisting the network administrator with P2V migration of physical infrastructure to ESXi 4.1.
- ✓ Using BES to manage phones within the domain.
- ✓ Assisting users with Citrix issues.
- ✓ Wireless heatmap survey of the entire production plant and offices.

Dynatrace

Independent Security Consultant

April 2015 - May 2015

- ✓ Reported and identified security exploit in endpoint applications.
- ✓ Provided accurate and concise information regarding the exploit on multiple attack vectors.
- ✓ Documented various other methods that could have been used that have since been patched.

Activities and Interests

Tech Related Running at home incubator for web projects for personal education. Personal ESX cluster for tinkering and experimentation. Computer forensics and data analysis.

Activities Paintball

Other Photography, Relaxing up north.

Running a small time weblog of things that I can't find decent documentation on.
<http://www.romcheckfail.com/>

Other

Valid Ontario Driver's License

Personal Vehicle

Security Clearance

More about myself | What I hope to attain

References available upon request